

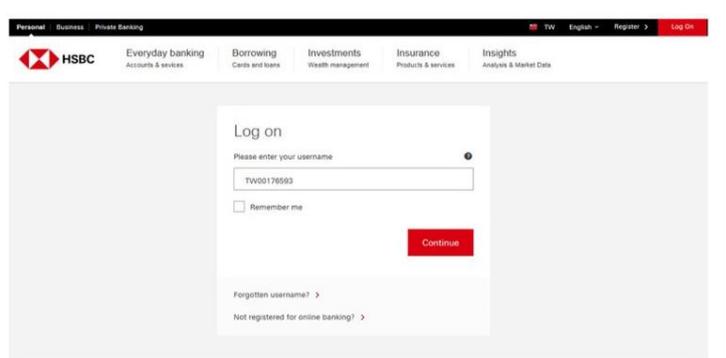
Order and Activate the Security Device

If you don't have a compatible device to set up mobile banking, we can still help you protect your account against fraud. **You can contact us to order a Security Device**, which you'll use to log on to online banking and verify online banking transactions. **You may follow the steps below to activate your Security Device to access online banking.**

Option 1: Activate the Security Device online

Step 1: Log on HSBC (Taiwan) online banking

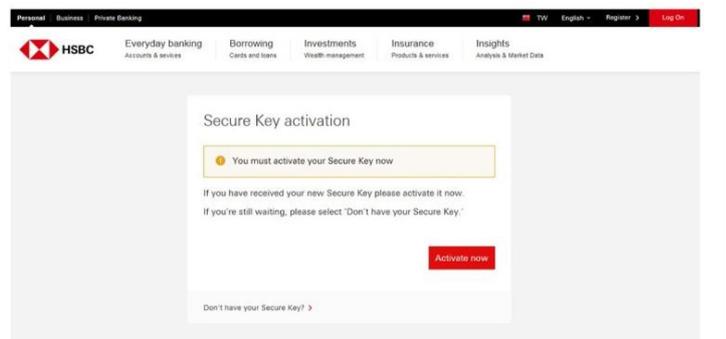
Enter your online banking username and user password to log on online banking.



The screenshot shows the HSBC (Taiwan) online banking login page. At the top, there is a navigation bar with 'Personal', 'Business', and 'Private Banking' options, along with language and region settings (TW, English, Register, Log On). Below the navigation bar, there are several service categories: 'Everyday banking Accounts & services', 'Borrowing Cards and loans', 'Investments Wealth management', 'Insurance Products & services', and 'Insights Analysis & Market Data'. The main content area is titled 'Log on' and contains a form with the following elements:

- A heading 'Log on'.
- A sub-heading 'Please enter your username'.
- A text input field containing the username 'TW00178593'.
- A checkbox labeled 'Remember me'.
- A red 'Continue' button.
- Links for 'Forgotten username?' and 'Not registered for online banking?'.

Step 2: Tap 'Activate now'



The screenshot shows the HSBC (Taiwan) online banking 'Secure Key activation' page. At the top, there is a navigation bar with 'Personal', 'Business', and 'Private Banking' options, along with language and region settings (TW, English, Register, Log On). Below the navigation bar, there are several service categories: 'Everyday banking Accounts & services', 'Borrowing Cards and loans', 'Investments Wealth management', 'Insurance Products & services', and 'Insights Analysis & Market Data'. The main content area is titled 'Secure Key activation' and contains the following elements:

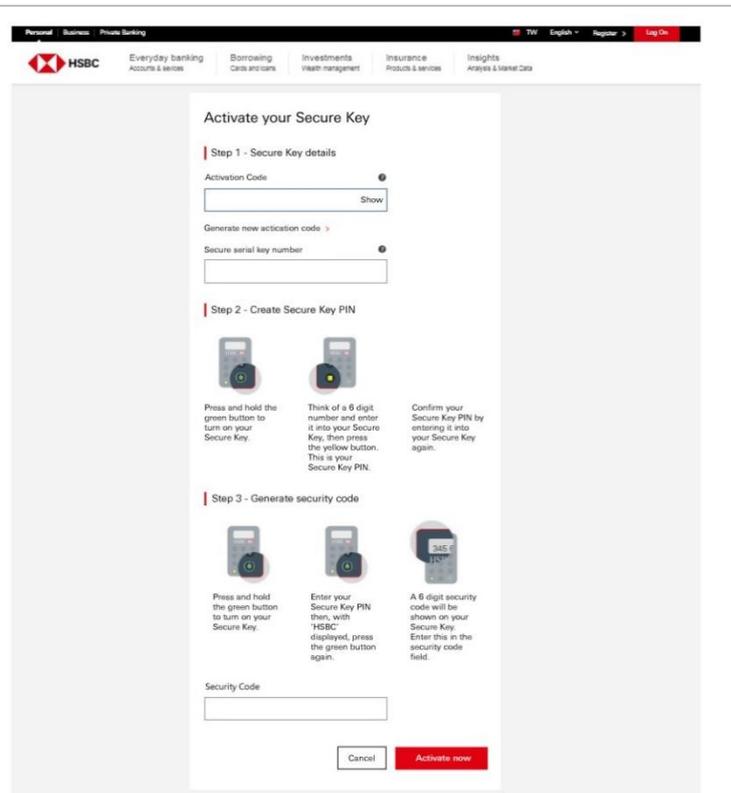
- A heading 'Secure Key activation'.
- A yellow warning box with a message: 'You must activate your Secure Key now'.
- Text instructions: 'If you have received your new Secure Key please activate it now. If you're still waiting, please select 'Don't have your Secure Key.''
- A red 'Activate now' button.
- A link for 'Don't have your Secure Key?'.

Step 3 : Verify Security Device details

Step3-1: Verify Security Device details. Click 'Generate SMS new activation code' to receive activation code via SMS. You'll need to enter a 10-digit one time activation code and Secure Device serial number, which can be found on the back of the device in the lower left corner.

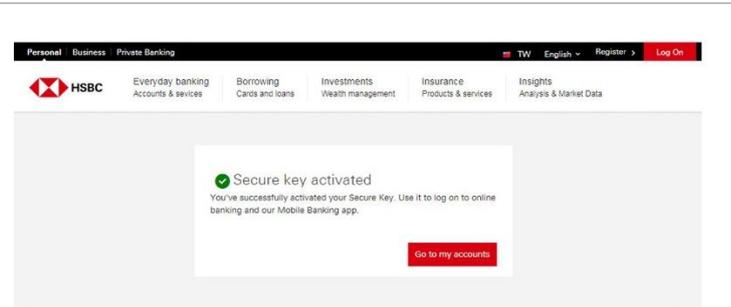
Step 3-2: Create Security Device PIN
Please follow the instructions to create a 6 digit number into your Security Device. You'll need to enter the 6-digit PIN whenever you turn on your Security Device.

Step 3-3 : Generate security code
Please follow the instructions to generate a security code from your Security Device, and enter this in the field.



Security Device activated

After you successfully activate your Security Device, you can use it to log on to online banking.



Option 2: Create the Security Device PIN and contact us to activate your Security Device.

Create Security Device PIN

Step1: Press and hold the 'Green Button' to turn on your Security Device.



Step2: Create a 6 digit PIN entering it into your Security Device, then press the 'Yellow Button' to complete the 1st PIN entry.



Step 3: Confirm your Security Device 6-digit PIN by entering it into your Security Device again.

The icons "NEW PIN CONF" are displayed for 2 seconds if the PIN is successfully matched between the two input screens. Otherwise, the message "FAIL PIN" is shown.

After you create the Security Device PIN, please call us to activate your Security Device to access online banking.